

Discussion of King, Medina, Radoc, and Umanan (2025)

“What Matters for Consumer Credit Choice? Evidence from the Philippine Digital Credit Market”

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Summary of Paper I

- **Motivation**

- Rapid rise in digital credit across emerging markets
- Trade-off: short-term liquidity benefits vs. risk of overindebtedness / financial distress

- **Research Question**

- How do different disclosure formats (standardization, ranking) affect consumer choice of digital loans?

- **Setting & Approach:**

- Philippines: aggressive digital lending growth, large unbanked population
- Experiment design with 4,000 prospective borrowers, randomized across 9 groups
- Variation in how loan attributes are disclosed: interest rate, late fee, disbursement speed, # documents, approval probability

Summary of Paper II

- Key Findings:

1. Tabular standardization \rightarrow EIR \downarrow , approval prob. \uparrow , but disbursement time \uparrow , # of documentation \uparrow
2. Ranking loans by one attribute (e.g., interest rate) steers choices to that dimension
3. Overconfident users are unresponsive to disclosures on late fees
4. Firms hide critical attributes: 64% of platforms do not clearly disclose late fees

- Contribution:

- Adds evidence on disclosure-based consumer behaviors
- Importance of standardized disclosures & the way products are ranked

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 - How does **product disclosure** affect loan selection of borrowers?

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- **Suggestion:** Anchor the motivation in the intensive margin effects

E.g., predatory lending before the GFC

- Subprime borrowers were steered into unsustainable teaser-rate ARMs (2/28, 3/27) → When refinancing failed, defaults surged (Jaffee et al., 2009)
- Poor disclosure played a key role
- The Philippine context: previously unbanked users might be similarly fragile

⇒ Understanding how the borrowers get steered not only relevant, but *important & urgent*

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 - **Suggestion:** Use Treatment Group 8 (user-chosen ranking) to infer preferences
 - Consumers face (nearly) full information + control
 - Estimate a discrete choice model (e.g., nested logit via BLP) to recover consumer utility
 - Simulate counterfactual welfare under different disclosure regimes
- ⇒ Bridge observed behavior with *normative welfare implications*

Final Thoughts

- Great paper with timely & important topic
 - Novel dataset from a unique experimental setting
 - Employs a clean and well-executed experimental design
 - Clearly written
- I learned a lot from reading this paper and strongly recommend it
- **Excited to see where the authors take this next!**